



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, go to <https://www.uhs.wisc.edu/ship/> or call toll free 1-877-657-5030. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-318-2596 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| <b>What is the overall <a href="#">deductible</a>?</b>                                | Tier 1: \$0/Individual / \$0/Family; Tier 2: \$300/Individual / \$600/Family; Tier 3: \$600/Individual / \$1,200/Family; Tier 4: \$1,200/Individual / \$2,400/Family. All Tiers combined maximum: \$1,200/Individual / \$2,400/Family  | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .  |
| <b>Are there services covered before you meet your <a href="#">deductible</a>?</b>    | Yes. Services received at UW-Madison University Health Services(UHS), <a href="#">Preventive care</a> not available at UHS (except Tier 4), services received at select Imaging Providers, and outpatient <a href="#">prescription drugs</a> are covered before you meet your <a href="#">deductible</a> . | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .   |
| <b>Are there other <a href="#">deductibles</a> for specific services?</b>             | No.  | You don't have to meet <a href="#">deductibles</a> for specific services.   |
| <b>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</b> | Tier 1: \$0/Individual / \$0/Family; Tier 2: \$1,500/Individual / \$3,000/Family; Tier 3: \$3,000/Individual / \$6,000/Family; Tier 4: \$6,000/Individual / \$12,000/Family. All Tiers combined maximum: \$6,000/Individual / \$12,000 Family  | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.   |
| <b>What is not included in the <a href="#">out-of-pocket limit</a>?</b>               | <a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.   | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .   |
| <b>Will you pay less if you use a <a href="#">network provider</a>?</b>               | Yes. See <a href="http://www.uhs.wisc.edu/ship/">http://www.uhs.wisc.edu/ship/</a> or call 1-800-223-4139 for a list of The Alliance <a href="#">network providers</a> ; or 1-800-226-5116 for a list of First Health <a href="#">network providers</a> .  | You pay the least if you use a <a href="#">provider</a> in Tier 1. You pay more if you use a <a href="#">provider</a> in Tiers 2 and 3. You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| <b>Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a>?</b>    | No.  | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .  |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event   | Services You May Need                                  | What You Will Pay   |   |   |  | Limitations, Exceptions, & Other Important Information   |
|--|--|---|---|---|--|--|
|  |  | Tier 1<br>UHS/Preferred Providers<br>(You will pay the least) | Tier 2<br>Premier Network<br>Ruby Providers               | Tier 3<br>Network Providers                               | Tier 4<br>Out-of-Network Provider<br>(You will pay the most)                       |  |
| If you visit a health care <a href="#">provider's</a> office or clinic | Primary care visit to treat an injury or illness       | No Charge   | 10% <a href="#">coinsurance</a>                           | 20% <a href="#">coinsurance</a>                           | 40% <a href="#">coinsurance</a>  | None   |
|  | <a href="#">Specialist</a> visit                       | No Charge   | 10% <a href="#">coinsurance</a>                           | 20% <a href="#">coinsurance</a>                           | 40% <a href="#">coinsurance</a>  | Includes all <a href="#">medically necessary</a> services rendered by a chiropractor. Also includes <a href="#">medically necessary</a> therapeutic manipulations and related services rendered by a D.O. Short-term therapy only. For chiropractic care and spinal manipulation, <a href="#">Pre-Certification</a> required after 12 <sup>th</sup> visit  |
|  | <a href="#">Preventive care/screening/immunization</a> | Student/Spouse:<br>No Charge<br><br>Children: Not covered     | Student/Spouse:<br>Not covered<br><br>Children: No charge | Student/Spouse:<br>Not covered<br><br>Children: No charge | Student/Spouse:<br>Not covered<br><br>Children:<br>40% <a href="#">coinsurance</a> | Student/Spouse: No charge for services rendered at Tier 2 or 3 <a href="#">Network Providers</a> that are not available at UHS.<br><br>Children: No charge for services rendered In-Network or for immunizations In- or Out-of-Network.<br><br>You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for. |

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://www.uhs.wisc.edu/ship/>.

| Common Medical Event  | Services You May Need                                  | What You Will Pay  |   |   |  | Limitations, Exceptions, & Other Important Information  |
|---|--|--|---|---|--|---|
|   |  | Tier 1<br>UHS/Preferred Providers<br>(You will pay the least)                          | Tier 2<br>Premier Network<br>Ruby Providers | Tier 3<br>Network Providers   | Tier 4<br>Out-of-Network Provider<br>(You will pay the most) |   |
| If you have a test  | <a href="#">Diagnostic test</a><br>(x-ray, blood work) | No Charge  | 10% <a href="#">coinsurance</a>             | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>                              | <a href="#">Pre-Certification</a> required but not for Laboratory Procedures. When prescribed by an attending physician.  |
|   | Imaging (CT/PET scans, MRIs)                           | Not Covered  | 10% <a href="#">coinsurance</a>             | Services provided by a select Imaging <a href="#">Provider</a> *: No charge; otherwise, 20% <a href="#">coinsurance</a> | 40% <a href="#">coinsurance</a>                              | <a href="#">Pre-Certification</a> required. When prescribed by an attending physician. *To locate a participating select Imaging <a href="#">Provider</a> , contact The Alliance or by using the <a href="#">provider</a> links at <a href="http://www.uhs.wisc.edu/ship">www.uhs.wisc.edu/ship</a>   |
| If you need drugs to treat your illness or condition<br>More information about <a href="#">prescription drug coverage</a> is available at <a href="https://www.uhs.wisc.edu/ship/">https://www.uhs.wisc.edu/ship/</a> | Level 1 (Generic drugs)                                | \$15 <a href="#">copay</a> /prescription<br><a href="#">Deductible</a> does not apply. |   |   | Not Covered  | No charge for prescribed FDA-approved contraceptives. Covers up to a 31-day supply (retail) per fill. Unless a brand name contraceptive is prescribed as <u>medically necessary</u> , a <u>copay</u> will apply if a member receives a brand name contraceptive when a generic equivalent is available.<br><br><a href="#">Specialty Drugs</a> Limited to \$150 <a href="#">copay</a> /prescription |
|   | Level 2 (Preferred brand drugs)                        | \$35 <a href="#">copay</a> /prescription<br><a href="#">Deductible</a> does not apply. |   |   | Not Covered  |   |
|   | Level 3 (Non-preferred brand drugs)                    | \$60 <a href="#">copay</a> /prescription<br><a href="#">Deductible</a> does not apply. |   |   | Not Covered  |   |
|   | <a href="#">Specialty drugs</a>                        | 20% <a href="#">coinsurance</a><br><a href="#">Deductible</a> does not apply.          |   |   | Not Covered  |   |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center)         | Not Covered  | 10% <a href="#">coinsurance</a>             | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>                              | <a href="#">Pre-Certification</a> Required.   |
|   | Physician/surgeon fees                                 | Not Covered  | 10% <a href="#">coinsurance</a>             | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>                              | <a href="#">Pre-Certification</a> Required.   |

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://www.uhs.wisc.edu/ship/>.

| Common Medical Event  | Services You May Need                            | What You Will Pay   |   |   |   | Limitations, Exceptions, & Other Important Information   |
|---|--|---|---|---|---|--|
|   |  | Tier 1<br>UHS/Preferred Providers<br>(You will pay the least) | Tier 2<br>Premier Network<br>Ruby Providers   | Tier 3<br>Network Providers   | Tier 4<br>Out-of-Network Provider<br>(You will pay the most)  |  |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | Not Covered   | Medical Emergency: \$100 <a href="#">copay/visit</a> ; 0% <a href="#">coinsurance</a><br><br>Non-Medical Emergency: \$100 <a href="#">copay/visit</a> ; 10% <a href="#">coinsurance</a> | Medical Emergency: \$100 <a href="#">copay/visit</a> ; 0% <a href="#">coinsurance</a><br><br>Non-Medical Emergency: \$100 <a href="#">copay/visit</a> ; 20% <a href="#">coinsurance</a> | Medical Emergency: \$100 <a href="#">copay/visit</a> ; 0% <a href="#">coinsurance</a><br><br>Non-Medical Emergency: \$100 <a href="#">copay/visit</a> ; 40% <a href="#">coinsurance</a> | <u>Medical Emergency care subject to Tier 3 deductible amount.</u><br><br><u>Copayment</u> waived if admitted.   |
|   | <a href="#">Emergency medical transportation</a> | Not Covered   | Not Covered   | 20% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | <u>Emergency medical transportation subject to Tier 3 deductible amount.</u>   |
|   | <a href="#">Urgent care</a>                      | No Charge   | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | None   |
| If you have a hospital stay   | Facility fee (e.g., hospital room)               | Not Covered   | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> required.  |
|   | Physician/surgeon fees                           | Not Covered   | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> required.  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | No Charge   | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> required for surgery.  |
|   | Inpatient services                               | Not covered   | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> required for all inpatient admissions including for the treatment of substance use disorder, residential treatment facility. |

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://www.uhs.wisc.edu/ship/>.

| Common Medical Event   | Services You May Need                     | What You Will Pay  |   |   |   | Limitations, Exceptions, & Other Important Information  |
|--|---|--|---|---|---|---|
|  |   | Tier 1<br>UHS/Preferred Providers<br>(You will pay the least)                                | Tier 2<br>Premier Network<br>Ruby Providers   | Tier 3<br>Network<br>Providers  | Tier 4<br>Out-of-Network<br>Provider<br>(You will pay the most)                                     |   |
| If you are pregnant  | Office visits                             | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Cost sharing</a> does not apply for <a href="#">preventive services</a> . Depending on the type of services, <a href="#">coinsurance</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).  |
|  | Childbirth/delivery professional services | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   |   |
|  | Childbirth/delivery facility services     | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   |   |
| If you need help recovering or have other special health needs | <a href="#">Home health care</a>          | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> required. Limited to 60 visits/ <a href="#">Plan Year</a> . No coverage for custodial care.   |
|  | <a href="#">Rehabilitation services</a>   | No charge for physical therapy/all other <a href="#">rehabilitation services</a> not covered | Inpatient:<br>10% <a href="#">coinsurance</a><br><br>Outpatient:<br>10% <a href="#">coinsurance</a> | Inpatient:<br>20% <a href="#">coinsurance</a><br><br>Outpatient:<br>20% <a href="#">coinsurance</a> | Inpatient:<br>40% <a href="#">coinsurance</a><br><br>Outpatient:<br>40% <a href="#">coinsurance</a> | Limited to 40 physical therapy visits; 40 occupational therapy visits; 20 speech therapy visits; 20 cognitive rehabilitation visits/condition. <a href="#">Pre-Certification</a> required for Physical and Occupational therapy after the 12 <sup>th</sup> visit. |
|  | <a href="#">Habilitation services</a>     | No charge for physical therapy/all other <a href="#">habilitation services</a> not covered   | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | Limited to 40 physical therapy visits; 40 occupational therapy visits; 20 speech therapy visits; 20 cognitive rehabilitation visits/condition. <a href="#">Pre-Certification</a> required for Physical and Occupational therapy after the 12 <sup>th</sup> visit. |
|  | <a href="#">Skilled nursing care</a>      | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> required. Covered to the extent of Medical Necessity.   |
|  | <a href="#">Durable medical equipment</a> | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | <a href="#">Pre-Certification</a> is required for over \$500.   |
|  | <a href="#">Hospice services</a>          | Not covered  | 10% <a href="#">coinsurance</a>   | 20% <a href="#">coinsurance</a>   | 40% <a href="#">coinsurance</a>   | None  |

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://www.uhs.wisc.edu/ship/>.

| Common Medical Event                          | Services You May Need      | What You Will Pay   |  |  |  | Limitations, Exceptions, & Other Important Information                       |
|---|----------------------------|---|--|--|--|--|
|   |                            | Tier 1<br>UHS/Preferred Providers<br>(You will pay the least) | Tier 2<br>Premier Network<br>Ruby Providers                            | Tier 3<br>Network Providers  | Tier 4<br>Out-of-Network Provider<br>(You will pay the most)           |  |
| <b>If your child needs dental or eye care</b> | Children's eye exam        | Not Covered   | \$25 <a href="#">copay</a> /exam, 10% <a href="#">coinsurance</a>      | \$25 <a href="#">copay</a> /exam, 20% <a href="#">coinsurance</a>      | \$25 <a href="#">copay</a> /exam, 20% <a href="#">coinsurance</a>      | Covers one exam/ <u>Plan</u> Year.   |
|   | Children's glasses         | Not Covered   | \$25 <a href="#">copay</a> /materials, 10% <a href="#">coinsurance</a> | \$25 <a href="#">copay</a> /materials, 20% <a href="#">coinsurance</a> | \$25 <a href="#">copay</a> /materials, 20% <a href="#">coinsurance</a> | Covers up to \$50 for lenses; \$100 for frames or contacts/ <u>Plan</u> Year |
|   | Children's dental check-up | Not Covered   | 50% <a href="#">coinsurance</a>  | 50% <a href="#">coinsurance</a>  | 50% <a href="#">coinsurance</a>  | Covers one oral evaluation every 6 months                                    |

#### Excluded Services & Other Covered Services:

##### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Bariatric surgery
- Cosmetic surgery (except reconstructive surgery when such surgery is incidental to or follows surgery resulting from trauma, infection or other disease of the involved part or reconstructive surgery because of a congenital disease or anomaly of a covered dependent child which has resulted in a functional defect, or breast reconstructive surgery after a mastectomy)
- Dental care (Adult)
- Infertility treatment
- Long-term care
- Routine foot care
- Weight loss programs

##### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture (when referred by the attending physician for rehabilitative services/habilitative services)
- Chiropractic care ([Pre-Certification](#) required after 12<sup>th</sup> visit.)
- Hearing aids (If age 18 and older, benefits are limited to a single purchase (including repair/replacement) every three years. If under 18, benefits will not exceed the cost of one hearing aid per ear, per child more than once every three years.)
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing (Inpatient :[Pre-Certification](#) required.)
- Routine eye care (Adult)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: <https://oci.wi.gov/Pages/Homepage.aspx> or contact Wellfleet Group, LLC toll free 1-877-657-5031. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318- 2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Wellfleet Group, LLC, Appeals Department, 2077 Roosevelt Ave., Springfield, MA 01104 or call toll free 1-877-657-5031.

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Not Applicable.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

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## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$300
- [Specialist coinsurance](#) 10%
- Hospital (facility) [coinsurance](#) 10%
- Other [coinsurance](#) 10%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| <a href="#">Deductibles</a>       | \$300          |
| <a href="#">Copayments</a>        | \$0            |
| <a href="#">Coinsurance</a>       | \$1,200        |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$60           |
| <b>The total Peg would pay is</b> | <b>\$1,560</b> |

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$300
- [Specialist coinsurance](#) 10%
- Hospital (facility) [coinsurance](#) 10%
- Other [coinsurance](#) 10%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| <a href="#">Deductibles</a>       | \$300          |
| <a href="#">Copayments</a>        | \$600          |
| <a href="#">Coinsurance</a>       | \$200          |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$20           |
| <b>The total Joe would pay is</b> | <b>\$1,120</b> |

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$300
- [Specialist coinsurance](#) 10%
- Hospital (facility) [coinsurance](#) 10%
- Other [coinsurance](#) 10%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$300        |
| <a href="#">Copayments</a>        | \$100        |
| <a href="#">Coinsurance</a>       | \$200        |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$600</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.



## NOTICE OF NON-DISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

The Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Company does not exclude people or treat them worse because of their race, color, national origin, age, disability, or sex.

The Company provides free aids and services to people with disabilities to communicate effectively with us, such as:

1. Qualified sign language interpreters
2. Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose first language is not English when needed to communicate effectively with us, such as:

1. Interpreters
2. information translated into other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Wellfleet Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator,  
PO Box 15369, Springfield, MA 01115-5369  
(413) 733-4540  
[civilcoordinator@wellfleetinsurance.com](mailto:civilcoordinator@wellfleetinsurance.com)

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building  
Washington, DC 20201  
800-8681019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

The Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

## LANGUAGE ASSISTANCE PROGRAM

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Please call (877) 657-5030.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al (877) 657-5030.

請注意：如果您說中文 (**Chinese**)，我們免費為您提供語言協助服務。請致電：(877) 657-5030。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi (877) 657-5030.

알림: 한국어(**Korean**)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다.  
(877) 657-5030번으로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog (Tagalog)**, may makukuha kang mga libreng serbisyo ng tulong sa wika. Mangyaring tumawag sa (877) 657-5030.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по номеру (877) 657-5030.

تنبيه: إذا كنت تحدثت **بالتعريب (Arabic)**، نإفتامدخد فدعاسملا قيوغلا قينا جملا قاحتملك. عاجرلا لاصتلاً ب (877) 657-5030.

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nan (877) 657-5030.

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le (877) 657-5030.

UWAGA: Jeżeli mówisz po **polsku (Polish)**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod numer (877) 657-5030.

ATENÇÃO: Se você fala **português (Portuguese)**, contate o serviço de assistência de idiomas gratuito. Ligue para (877) 657-5030.

ATTENZIONE: in caso la lingua parlata sia l'**italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Si prega di chiamare il numero (877) 657-5030.

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie (877) 657-5030 an.

注意事項：日本語(**Japanese**)を話される場合、無料の言語支援サービスをご利用いただけます。(877) 657-5030にお電話ください。

ی سارف امشد نابز رگا: ہمتوج (Farsi) دباشد می امشد ارتیاخ در نایگار طور ہب ی نابز دادما ت امدخ، ت اسد.  
تماس بگیرید. (877) 657-5030

कृपा ध्या दा: याद आप हंदा (Hindi) भाषी ह तो आपके लए भाषा सहायता सेवाएं: शुल् उपलब् ह। कृपा पर काल कर। (877) 657-5030

CEEB TOOM: Yog koj hais Lus Hmoob (Hmong), muaj kev pab txhais lus pub dawb rau koj. Thov hu rau (877) 657-5030.

ប្រយ័ត្ន: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ (Khmer) សេវាកម្មភាសាជំនួយឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូមទូរស័ព្ទមកលេខ (877) 657-5030 ។

PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan iti (877) 657-5030.

DÍI BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yánilti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí kohjí' (877) 657-5030 hodíilnih.

OGOW: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac (877) 657-5030

ગુજરાતી (Gujarati) યુ ના: જો તમે જરાતી બોલતા હો, તો િન:લુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન કરો (877) 657-5030

λληνικά (Greek) ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε (877) 657-5030

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером (877) 657-5030

አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በገጸ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደው (877) 657-5030

ਪੰਜਾਬੀ (Punjabi) ਧਆਨ ਿਦਓ: ਜੇ ਤੁਸ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤ ਭਾਸ਼ਾ ਿਵੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ (877) 657-5030

ພາສາລາວ (Lao) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໃດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ (877) 657-5030