

Sign up to activate your MyUHS account today!

UW STUDENTS

If you're a student, you can sign up right now. (New students, please note: You must have registered for classes for the first time before you can sign up for MyUHS.)



1. On the UHS homepage, www.uhs.wisc.edu, click the gold button that says "Log in to MyUHS."
2. You'll need your WiscMail email address and Student ID Number and date of birth to create your login.
3. Protect your health information! If you're using a public computer, be sure to close your browser and log off the computer when you're done.

NON-STUDENTS

If you're not a student and you have been to an appointment at UHS (or you have an upcoming appointment scheduled at UHS), you can also sign up to get all the benefits of MyUHS. This includes: UW employees, non-student patients at the Sexual Health Clinic, SHIP international scholars, and SHIP spouses/partners.

There are several ways to get your account started — choose the one that's most convenient for you. (Please note: You must have an email address to create a MyUHS account.)

- Email myuhs@uhs.wisc.edu and request instructions on how to create your account. (If you are a SHIP international scholar or spouse/partner, indicate that in your email.)
- Or... when you come to UHS for your visit, ask the receptionist to help you set up your account.
- Or... stop at the 5th floor Information Desk during business hours and ask one of the student health advocates to help you set up your account.
- Or... come to the Medical Records office on the 8th floor during business hours, and they can help you get started.



If you're not signed up for your MyUHS account, you're not getting all the benefits UHS has to offer.

- Make appointments online
- Receive important messages from your provider
- Get lab and x-ray results delivered online
- Send questions to your provider
- Download information about health conditions
- Input your health history records

Activate your account today!



University Health Services
Medical | Counseling | Prevention | Wellness

All enrolled UW–Madison students are eligible to use UHS. Appointment required, unless otherwise noted. No charge for most services.

Appointments and information
608-265-5600
www.uhs.wisc.edu

Regular business hours
M | T | Th | F.....8:30 am – 5 pm
Weds.....9 am – 5 pm
Closed on UW holidays.

After hours
Medical advice by phone for urgent questions:
Weekdays 5 pm to 9 pm
Weekends and holidays noon to 9 pm

Mental health crisis services
Available by phone 24 hours a day,
365 days a year: 608-265-5600 (option 9)

Location
Floors 5 – 8
333 East Campus Mall
Madison, WI 53715-1381

Follow us for health alerts and reminders
facebook.com/UHSMadison
twitter.com/UHS_Madison



Our online patient portal is ready to serve you



Secure!

Convenient!

Easy to use!

What can MyUHS do for you?



Secure Messaging

After your appointment, your provider may send you lab or radiology test results or other follow-up information. Signing up for MyUHS is the quickest way to receive that information, through the secure messaging feature. You can pick up your secure messages at your convenience, instead of trying to connect with your provider by phone in between classes and during business hours.

Due to medical privacy laws, your UHS providers cannot communicate test results or discuss any medical or mental health conditions using an unsecured email account. But with MyUHS, we can protect your health information by putting messages from your providers into your account on our secure server. We then send you an alert via regular email when a message is waiting for you in MyUHS: That's "secure messaging."

The confidentiality of your medical records is very important to UHS. Regular email is not a secure form of communication, and you should not use it for private health information. If you have a health question, use MyUHS to send a secure message to your provider, who can answer general care questions and offer treatment recommendations.

Appointments

With MyUHS, you can make many types of medical and wellness appointments online, including:

Primary Care same-day visits

Primary Care health screenings

Women's Health examinations

Sexual Health Clinic visits

Immunizations

Travel Clinic visits

Massage Therapy

Nutrition Services

Immunization Record and Health History Form

For the most complete electronic health record, enter your health history information into MyUHS, and your provider can access it at your appointment.

This also collects all your immunization information in one place for your easy reference.

If you live in a university residence hall, you must report whether you have received vaccinations for hepatitis B and meningococcal disease. Completing the MyUHS immunization and health history form fulfills that requirement.

Guidelines for the use of secure messaging

1 Secure messages sent through MyUHS are reviewed daily during our business hours. You should expect a reply to your message within 24 to 48 hours.

2 If you are acutely ill and have an urgent question, do not use secure messaging for advice. You should call UHS at 608-265-5600 to discuss how best to address your needs. (See back cover for business hours and after-hours schedule.)

3 Not all medical or mental health questions can be addressed by secure messaging. Your provider may ask you to make an appointment to address your concerns.

4 Secure messaging is the preferred method for communicating laboratory results, radiology results, appointment reminders, and referral notices. If you do not create a MyUHS account, it may be difficult for your providers to contact you in a timely manner, as they are busy with appointments throughout the day.

5 Messages sent through MyUHS become a part of your electronic health record. Keep this in mind when you are sending personal health information.

If you have any questions or concerns regarding your use of MyUHS, please contact UHS by phone, or speak with your provider at the time of your visit.