Sign up to activate your MyUHS account today!

**UW STUDENTS**

If you’re a student, you can sign up right now.

1. On the UHS homepage, www.uhs.wisc.edu, click the gold button that says “Log in to MyUHS.”
2. You’ll need your WiscMail email address, Student ID Number, and date of birth to create your login.
3. Protect your health information! If you’re using a public computer, be sure to close your browser and log off the computer when you’re done.

**NON-STUDENTS**

If you’re not a student and you have been to an appointment at UHS (or you have an upcoming appointment scheduled at UHS), you can also sign up to get all the benefits of MyUHS. This includes: SHIP international scholars and SHIP spouses/partners.

There are several ways to get your account started — choose the one that’s most convenient for you. (Please note: You must have an email address to create a MyUHS account.)

- Email myuhs@uhs.wisc.edu and request instructions on how to create your account.
  (If you are a SHIP international scholar or spouse/partner, indicate that in your email.)
- Or… when you come to UHS for your visit, ask the receptionist to help you set up your account.
- Or… stop at the 5th floor Information Desk during business hours and ask one of the student health advocates to help you set up your account.
- Or… come to the Medical Records office on the 8th floor during business hours, and they can help you get started.

**If you’re not signed up for your MyUHS account, you’re not getting all the benefits UHS has to offer:**

- Make many types of medical appointments online
- Receive important messages from your provider
- View lab and x-ray results online
- Send questions to your provider
- Download information about health conditions
- Input your health history and review your immunizations
- Request prescription renewals
- Request a copy or release of your health records
- Designate your preferred gender identity

**Activate your account today!**

**University Health Services**

**Appointments and information**

608-265-5600
www.uhs.wisc.edu

**Hours and locations**

**Main Clinic**
M|T|R|F>>8:30am–5pm
W >> 9am–5pm
333 East Campus Mall
Floors 5–8

**Lakeshore Clinic**
Walk-in care for minor illnesses
M-F>>10am - 4:30pm
Dejope Hall, 1st floor

**After hours nurse line**
608-265-5600 (option 1)
Available when UHS is closed

**Mental health crisis services**
608-265-5600 (option 9)
Available by phone 24 hours a day, 365 days a year

**Connect with us**
facebook.com/UHSMadison
twitter.com/UHS_Madison

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What can MyUHS do for you?

Secure Messaging
After your appointment, your provider may send you lab or radiology test results or other follow-up information. Signing up for MyUHS is the quickest way to receive that information, through the secure messaging feature. You can pick up your secure messages at your convenience, instead of trying to connect with your provider by phone in between classes and during business hours.

Due to medical privacy laws, your UHS providers cannot communicate test results or discuss any medical or mental health conditions using an unsecured email account. But with MyUHS, we can protect your health information by putting messages from your providers into your account on our secure server. We then send you an alert via regular email when a message is waiting for you in MyUHS: That’s “secure messaging.”

The confidentiality of your medical records is very important to UHS. Regular email is not a secure form of communication, and you should not use it for private health information. If you have a health question, use MyUHS to send a secure message to your provider, who can answer general care questions and offer treatment recommendations.

Appointments
With MyUHS, you can make many types of medical and wellness appointments online, including:
- Primary care problem visits or health screenings
- Women’s health visits
- Sexual health clinic visits
- Allergy injections (immunotherapy)
- Massage therapy and acupuncture
- Nutrition and wellness services
- Sore throat or ear problem nurse visits
- Acne/wart appointments
- Athletic trainer visits

Immunization Record and Health History Form
For the most complete electronic health record, enter your health history information into the forms section of MyUHS, and your provider can access it at your appointment. This also collects all your immunization information in one place for your easy reference.

If you live in a university residence hall, you must report whether you have received vaccinations for hepatitis B and meningococcal disease. Completing the MyUHS immunization and health history form fulfills that requirement.

Guidelines for the use of secure messaging

Secure messages sent through MyUHS are reviewed daily during our business hours. You should expect a reply to your message within 24 to 48 hours.

If you are acutely ill and have an urgent question, do not use secure messaging for advice. You should call UHS at 608-265-5600 to discuss how best to address your needs.

Not all medical or mental health questions can be addressed by secure messaging. Your provider may ask you to make an appointment to address your concerns.

Secure messaging is the preferred method for communicating laboratory results, radiology results, appointment reminders, and referral notices. If you do not create a MyUHS account, it may be difficult for your providers to contact you in a timely manner, as they are busy with appointments throughout the day.

Messages sent through MyUHS become a part of your electronic health record. Keep this in mind when you are sending personal health information.

If you have any questions or concerns regarding your use of MyUHS, please contact UHS by phone, or speak with your provider at the time of your visit.