Q. Are all services free?
A. Most services at UHS are covered by segregated fees. There are additional charges for some services such as: injections, lab work, third-party physicals, physical therapy, and orthopedic supplies.

Q. Who do I speak to about a charge adjustment?
A. If you wish to speak to someone regarding a charge adjustment, please call or email the billing department. You will need to include your student ID number and justification of the charge adjustment.

If you wish to dispute a bill, please write a letter of dispute to the UHS Appeals Committee including student ID number, charge, and why you feel you should not have to pay the bill. Send this to:

University Health Services
333 East Campus Mall
Rm 8104
Madison, WI 53715

Q. Can I pay my bill online?
A. Yes! You can pay online by logging into MyUHS or visiting http://charge.wisc.edu/uhs/health_payment.asp. You can also pay by phone or in person at UHS.

Q. Can you send the bill to my parents?
A. Due to HIPPA regulations, UHS is only allowed to send bills to the address of the patient/client. If a student would like to send a bill to their parents, they will need to directly send the bill themselves or change their address in their Student Center account.

Q. Do you bill insurance companies?
A. We do not directly bill insurance companies. If a student would like to send this to their insurance company they have two options:

1. Pay for the bill and have a UHS staff member print off a paid statement. Send the statement to your insurance company who will then reimburse you directly.

2. Ask for a statement from a UHS staff member or print off a statement from your MyUHS account. Send the statement to your insurance company who will then send a check to UHS to cover the bill.

Please note: Once a bill is 60 days past due, the student’s account will be put on hold regardless of which method is being used to pay the bill.

Q. Am I eligible for services in the summer?
A. Students are not automatically eligible for UHS services in the summer. If a student is taking a summer course and paying segregated fees, they are eligible. If a student is not taking summer courses, but completed the spring semester as a registered student, they would need to pay the summer health fee prior to being eligible for services at UHS.

Contact Information

University Health Services
Budget and Finance Department
333 East Campus Mall
Rm 8501
Madison, WI 53715
Phone: 608-890-1991
Email: billing@uhs.wisc.edu